



CODE OF CONDUCT

**FOR PARENTS, CARERS
AND SPECTATORS**

**The Bass
Rocketeers**

NETBALL CLUB

Updated: October 2026

1. Introduction

Bass Rocketeers Netball Club (BRNC) wants everyone to be able to enjoy netball in a safe, welcoming, inclusive and supportive environment.

Being part of BRNC means more than players following the rules of netball. As parents, carers or spectators, we all play a role in creating a club where people are treated fairly and respectfully, everyone feels valued and supported and players can enjoy and develop their netball.

This Code sets out what BRNC expects from parents, carers and spectators and what they can expect from BRNC in return.

2. Parent, Carer or Spectator Commitment

As a parent or carer of a player aged under 18 and/or a spectator of BRNC activities, I agree that I will:

- Help create a welcoming, supportive and friendly environment, setting a positive example through my behaviour at training, matches and other BRNC activities
- Encourage players to treat teammates, opponents, coaches, umpires and spectators with kindness, courtesy and respect
- Support players to enjoy netball and develop their skills
- Focus on players' development and enjoyment, rather than results, teaching them that effort and teamwork are as important as winning
- Set a positive example to players, helping them to recognise effort, teamwork and skilful play by players from opposing teams as well as our own, accepting both winning and losing with good grace
- Encourage players to settle disagreements amicably, without resorting to hostility or violence
- Never ridicule or admonish a player for making a mistake or losing a competition
- Respect the decisions of coaches and umpires - and encourage players to do the same
- Allow the coach to communicate with players during training sessions and matches without interference
- Respect the rights, dignity and worth of every person, never bully, harass, intimidate or discriminate against anyone or use discriminatory, abusive, threatening, sexist, racist or otherwise inappropriate language or gestures

- Support all efforts to remove bad or abusive language and unsporting behaviour
- Recognise and appreciate that many of our coaches, officials, committee members and other people who make our netball possible are volunteers giving their time to the Club.

In addition, if I am a parent or carer of a BRNC player under the age of 18, I will:

- Keep my young person's contact details and any relevant medical or emergency information held by the Club up to date
- Respond to requests for training and match availability promptly, including relevant requests via Spond
- Help my young person to arrive on time and ready to take part in training, matches and other agreed activities – and let the coach know as soon as possible if they will be late or unable to attend
- Ensure my young person has the appropriate Netball Scotland membership and meets any membership or insurance requirements to participate in activities
- Ensure my young person wears appropriate clothing and footwear and removes or covers up any jewellery before starting play
- Let the coach know about any injury, illness or other issue that may affect my young person's ability to participate safely – and respect their decisions about whether a player can participate safely
- Follow all relevant BRNC policies and procedures and support my young person to understand and follow the BRNC Code of Conduct for U18 Players.

This Code cannot cover every situation. Parents, carers and spectators are expected to act reasonably, responsibly and in keeping with the standards and principles set out in this Code at all times.

3. What parents, carers and spectators can expect from BRNC

As a parent, carer or spectator, you can expect to:

- Be treated with dignity, fairness and respect
- Be welcomed into an environment that is inclusive and as safe as reasonably possible
- See players treated fairly and supported to enjoy and develop their netball
- Receive appropriate information about BRNC activities and, where relevant, your young person's participation

- Be listened to, have concerns taken seriously and receive appropriate information about decisions that affect you or your young person and be able to raise a concern or complaint without being treated unfairly for doing so
- Have appropriate action taken to prevent and address bullying, harassment, discrimination and abuse
- Have personal information handled appropriately.

3. Reporting and Responding to Breaches of this Code

If you have any concerns, you should initially raise these with the relevant coach or match official. If neither option is appropriate, you can contact the BRNC Chair or another Committee Member.

BRNC will consider the circumstances and seriousness of any alleged breach and will aim to respond fairly and proportionately. Most minor issues will normally be handled informally, while serious concerns may be referred to the BRNC Committee. Where appropriate, BRNC may also refer an incident to another club, competition organiser, governing body or other relevant organisation.

Any action taken in response to a breach of this Code will be handled in accordance with the relevant BRNC policies and procedures.